koza
IT Services

Protect your practice. Secure your data. Keep your firm running.

	Koza	Supplier 1	Supplier 2
Are your firm's data and your client's data stored in Canadian-owned data centres?	Yes		
Is the IT supplier a 100% Canadian-owned entity?	Yes		
Are the IT supplier's employees connecting to your computers and servers from Canada?	Yes		
Does the IT supplier have a quick response time?	Yes		
Can the IT supplier communicate with clients in French and eight other languages?	Yes		
Are calls and emails answered by the IT supplier's personnel?	Yes		
Are the IT supplier's employees university graduates?	Yes		
Can you visit the IT supplier's office to receive support?	Yes		
Can personnel come to your office immediately for help?	Yes		
Can support personnel come to court immediately?	Yes		
Can support personnel come to your home office for help?	Yes		
Can support personnel help after hours and on weekends?	Yes		
Can the IT supplier quickly deliver physical data to your office in the event of major infrastructure failures?	Yes		
Does the supplier have personnel who can serve as expert witnesses in court?	Yes		
Are contracts month-to-month?	Yes		
What is the monthly cost for a simple support package?	$300		
How long has the supplier been supplying IT services?	21 years		

Contact us: https://kozait.com/contact-us/
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